Georgia Power

Bin 10230,
241 Ralph McGill Boulevard, NE
Atlanta, GA 30308-3374

PUBLIC DISCLOSURE

November 20, 2025

Ms. Sallie Tanner
Executive Secretary
Georgia Public Service Commission
244 Washington Street, SW
Atlanta, GA 30334-5701

RE: Order Establishing a Methodology for Incremental Bad Debt Due to the COVID-19 Disconnection Moratorium ("Methodology Order"), Docket No. 42516
Data for October 2025

Dear Ms. Tanner:

Enclosed for filing in the above-referenced proceeding is Georgia Power Company's ("Georgia Power" or "Company") Monthly Bad Debt Report ("Report"), reflecting data for October 2025. This Report includes the number of charge-offs, the number of installment plan enrollments, PrePay status, and total disconnections for nonpayment. This information along with some other data points requested by Commission Staff are provided in the Report. Importantly, the totals arrears should not be confused with those eligible for disconnection under the Commission's disconnection rule. For example, 30+ day arrears do not alone qualify a customer for disconnection under the Commission rule. In addition, please note that the information provided in the report represents data through each respective month. Data will change on a regular basis between monthly filings.

If you have any questions, please call Steven Huling at 404-506-0438.

Sincerely,

/s/ Jeremiah C. Haswell

Jeremiah C. Haswell
Director of Regulatory Affairs
Enclosure

BEFORE THE GEORGIA PUBLIC SERVICE COMMISSION

Georgia Power Company
Docket No. 42516
2019 Base Rate Case
PSC Monthly Bad Debt Report

BASIS FOR THE ASSERTION THAT THE INFORMATION SUBMITTED IS TRADE SECRET

As part of Georgia Power Company's 2019 Base Rate Case filed in Docket No. 42516 ("2019 Base Rate Case"), Georgia Power Company (the "Company") submits to the Georgia Public Service Commission (the "Commission") the monthly bad debt report ("Report"). In the Report, the Company has provided detailed preliminary financial information for October 2025. Portions of such information (the "Information") constitute trade secret information of the Southern Company, Georgia Power, and its affiliates and is therefore protected from public disclosure under Commission Rule 515-3-1-.11.

The trade secret portions of the Information derive economic value from not being generally known to, and not being readily ascertainable by proper means by other persons who can obtain economic value from its disclosure or use. Specifically, the trade secret portions of the Information contain the Company's actual financial revenues results that have not been disclosed to the public through the quarterly SEC filings. If the trade secret portions of the Information were revealed to the public before the quarterly filing, the Company's equity investors could use the Information to purchase or sell equity positions which could harm the Company's ability to obtain equity financing at the appropriate cost to the detriment of ratepayers. Disclosure of the trade secret portions of the Information could also put the Company at a strategic disadvantage to its competitors since they are not required to provide monthly financials prior to the release of the quarterly SEC filings.

The trade secret portions of the Information are subject to substantial procedures to maintain its secrecy. Only select Company and Southern Company Services personnel are granted access to the Information. Those personnel receive access only on a "need to know" basis. Parties outside the Company who have been granted access to the Information, if any, have been required to sign confidentiality agreements with respect to the Information.

Year Ended Monday, March 31 (Support)

| | | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 2024 | 2025 | 2026 | 2027 | 2028 | 2029 | 2030 | 2031 | 2032 | 2033 | 2034 | 2035 | 2036 | 2037 | 2038 | 2039 | 2040 | 2041 | 2042 | 2043 | 2044 | 2045 | 2046 | 2047 | 2048 | 2049 | 2050 | 2051 | 2052 | 2053 | 2054 | 2055 | 2056 | 2057 | 2058 | 2059 | 2060 | 2061 | 2062 | 2063 | 2064 | 2065 | 2066 | 2067 | 2068 | 2069 | 2070 | 2071 | 2072 | 2073 | 2074 | 2075 | 2076 | 2077 | 2078 | 2079 | 2080 | 2081 | 2082 | 2083 | 2084 | 2085 | 2086 | 2087 | 2088 | 2089 | 2090 | 2091 | 2092 | 2093 | 2094 | 2095 | 2096 | 2097 | 2098 | 2099 | 2100 |
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Year-Monthly Rural Retail Support

	2025	2026	2027	2028	2029	2030	2031	2032
Rural Retail Support - Total Cost	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000
Rural Retail Support	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000
Rural Retail Support - Additional Cost for Rural Retail Support	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000
Rural Retail Support - Additional Cost for Rural Retail Support	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000	£1,000,000
Rural Retail Support - Other

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY
Number of customers
Dollar amount billed
Total receipts
Number of customers charged a security deposit
Dollar value of security deposits charged for a new account
Number accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise
Total number of accounts past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
30 - 60 days past due
60 - 90 days past due
90 - 120 days past due
120+ days past due
Total dollar value of accounts past due
Number of customers charged a late payment fee
Dollar value of late payment fees charged
Number of disconnection notices issued
Number of installment payment plans (A) established
Dollars associated with installment payment plans (A) established
Number of installment payment plans (B) established
Dollars associated with installment payment plans (B) established
Number of installment payment plans (A) billed in full
Number of failed installment payment plans (A)
Number of disconnections for nonpayment
Number of service reconnections after disconnection for nonpayment
Gross number of accounts written off as uncollectible
Number of accounts from PrePay to Post Pay
Number of accounts from Post Pay to PrePay

PSC Monthly Bad Debt Report

RESIDENTIAL CLASS ONLY	Definition
Number of customers	Number of Residential Customers
Dollar amount billed	Residential Revenue
Total receipts	Residential Sum of Payments
Number of customers charged a security deposit	Count of security deposits charged for new accounts
Dollar value of security deposits charged for a new account	Sum of security deposit dollars charged for new accounts
Number accounts that transferred a security deposit to a new premise	Count of accounts that transferred a security deposit to a new premise
Dollar value of security deposits transferred to a new premise	Sum of security deposit dollars transferred to a new premise
Total number of accounts past due	Number of Residential Accounts 30+ days in Arrears
30 - 60 days past due	Number of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Number of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Number of Residential Accounts in 90-120 Day Arrears
120+ days past due	Number of Residential Accounts in 120+ Days Arrears
30 - 60 days past due	Dollars of Residential Accounts in 30-60 Day Arrears
60 - 90 days past due	Dollars of Residential Accounts in 60-90 Day Arrears
90 - 120 days past due	Dollars of Residential Accounts in 90-120 Day Arrears
120+ days past due	Dollars of Residential Accounts in 120+ Days Arrears
Total dollar value of accounts past due	Total Dollars of Residential Accounts in Arrears
Number of customers charged a late payment fee	Number of Residential Accounts billed late payment charge
Dollar value of late payment fees charged	Dollars of Residential Accounts billed late payment charge
Number of disconnection notices issued	Number of Residential disconnect messages issued on bill
Number of installment payment plans (A) established	Number of Residential installment payment plans established
Dollars associated with installment payment plans (A) established	Dollars associated with Residential installment payment plans established
Number of installment payment plans (B) established	Number of Residential installment payment plans (B) established
Dollars associated with installment payment plans (B) established	Dollars associated with Residential installment payment plans (B) established
Number of installment payment plans (A) billed in full	Count of Residential installment payment plan businesses that final billed (does not in
Number of failed installment payment plans (A)	Count of Residential installment payment plans recorded in bad debt
Number of disconnections for nonpayment	Number of Residential accounts disconnected for nonpayment
Number of service reconnections after disconnection for nonpayment	Number of Residential accounts with restored service after disconnect for nonpaymer
Gross number of accounts written off as uncollectible	Total accounts reported as Charge Off (Gross)
Number of accounts from PrePay to Post Pay	Residential accounts transitioning from PrePay to Post Pay
Number of accounts from Post Pay to PrePay	Residential accounts transitioning from Post Pay to PrePay

PSC Monthly Bad Debt Report

	2020	2020	2020
RESIDENTIAL CLASS ONLY	**APR**	**MAY**	**JUNE**
Number of customers	2,267,594	2,273,185	2,277,482
Dollar amount billed	$ 224,293,003	$ 232,222,139	$ 320,244,149
Total receipts	$ 262,420,341	$ 269,081,270	$ 286,415,108
Number of customers charged a security deposit	1,182	1,282	1,107
Dollar value of security deposits charged for a new account	$ 207,312	$ 233,730	$ 179,035
Number accounts that transferred a security deposit to a new premise	8,470	9,406	4,907
Dollar value of security deposits transferred to a new premise	$ 1,058,482	$ 1,149,778	$ 548,717
Total number of accounts past due	449,088	417,351	402,299
30 - 60 days past due	446,793	413,915	398,225
60 - 90 days past due	142,798	151,368	158,146
90 - 120 days past due	26,763	67,110	82,782
120+ days past due	3,601	16,375	39,319
30 - 60 days past due	$ 55,506,406	$ 46,264,658	$ 42,298,839
60 - 90 days past due	$ 16,506,946	$ 16,768,584	$ 15,331,624
90 - 120 days past due	$ 2,284,124	$ 7,349,937	$ 8,886,025
120+ days past due	$ 309,147	$ 1,658,821	$ 5,342,839
Total dollar value of accounts past due	$ 74,606,622	$ 72,041,998	$ 71,859,328
Number of customers charged a late payment fee	-	-	-
Dollar value of late payment fees charged	$ -	$ -	$ -
Number of disconnection notices issued	438,882	350,199	397,657
Number of installment payment plans (A) established	-	-	26,937
Dollars associated with installment payment plans (A) established	$ -	$ -	$ 13,001,978
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-
Number of failed installment payment plans (A)	-	-	-
Number of disconnections for nonpayment	-	-	-
Number of service reconnections after disconnection for nonpayment	-	-	-
Gross number of accounts written off as uncollectible	8,831	7,684	4,473
Number of accounts from PrePay to Post Pay	250	258	426
Number of accounts from Post Pay to PrePay	119	83	101

PSC Monthly Bad Debt Report

	2020	2020	2020
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,279,582	2,282,827	2,286,941
Dollar amount billed	$ 385,710,671	$ 401,084,269	$ 371,042,233
Total receipts	$ 340,383,734	$ 394,704,288	$ 410,546,643
Number of customers charged a security deposit	1,202	1,209	1,087
Dollar value of security deposits charged for a new account	$ 211,482	$ 258,582	$ 191,587
Number accounts that transferred a security deposit to a new premise	7,791	8,133	8,110
Dollar value of security deposits transferred to a new premise	$ 1,153,018	$ 1,151,531	$ 1,215,569
Total number of accounts past due	344,897	344,629	378,446
30 - 60 days past due	342,244	343,322	377,645
60 - 90 days past due	86,358	35,698	35,716
90 - 120 days past due	47,145	9,321	3,991
120+ days past due	26,861	6,185	1,266
30 - 60 days past due	$ 44,299,656	$ 52,738,351	$ 62,016,369
60 - 90 days past due	$ 7,592,993	$ 2,591,350	$ 2,964,284
90 - 120 days past due	$ 4,142,457	$ 619,961	$ 219,772
120+ days past due	$ 4,674,192	$ 1,172,817	$ 162,370
Total dollar value of accounts past due	$ 60,709,298	$ 57,122,479	$ 65,362,795
Number of customers charged a late payment fee	-	-	14,148
Dollar value of late payment fees charged	$ -	$ -	$ 45,829
Number of disconnection notices issued	325,173	328,179	371,821
Number of installment payment plans (A) established	54,627	28,762	21,423
Dollars associated with installment payment plans (A) established	$ 27,899,985	$ 13,413,590	$ 8,774,262
Number of installment payment plans (B) established	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	91	1,070	4,536
Number of failed installment payment plans (A)	1	38	358
Number of disconnections for nonpayment	13,640	22,210	16,727
Number of service reconnections after disconnection for nonpayment	8,881	17,454	13,213
Gross number of accounts written off as uncollectible	4,923	4,433	8,642
Number of accounts from PrePay to Post Pay	2,523	4,287	501
Number of accounts from Post Pay to PrePay	778	751	1,624

PSC Monthly Bad Debt Report

	2020	2020
RESIDENTIAL CLASS ONLY	**OCTOBER**	**NOVEMBER**
Number of customers	2,291,382	2,293,334
Dollar amount billed	$ 241,878,777	$ 226,179,453
Total receipts	$ 325,532,543	$ 280,224,306
Number of customers charged a security deposit	1,157	1,118
Dollar value of security deposits charged for a new account	$ 197,936	$ 202,088
Number accounts that transferred a security deposit to a new premise	8,180	7,001
Dollar value of security deposits transferred to a new premise	$ 1,270,596	$ 1,031,586
Total number of accounts past due	382,331	457,786
30 - 60 days past due	381,189	456,205
60 - 90 days past due	38,974	53,496
90 - 120 days past due	5,727	8,840
120+ days past due	1,267	2,325
30 - 60 days past due	$ 57,278,640	$ 49,458,284
60 - 90 days past due	$ 4,076,497	$ 5,341,116
90 - 120 days past due	$ 531,143	$ 978,578
120+ days past due	$ 167,789	$ 335,182
Total dollar value of accounts past due	$ 62,054,068	$ 56,113,161
Number of customers charged a late payment fee	341,223	295,347
Dollar value of late payment fees charged	$ 1,174,786	$ 851,776
Number of disconnection notices issued	377,588	381,279
Number of installment payment plans (A) established	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -
Number of installment payment plans (B) established	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -
Number of installment payment plans (A) billed in full	3,248	2,453
Number of failed installment payment plans (A)	1,320	1,399
Number of disconnections for nonpayment	18,513	15,897
Number of service reconnections after disconnection for nonpayment	15,067	12,460
Gross number of accounts written off as uncollectible	10,054	7,995
Number of accounts from PrePay to Post Pay	168	157
Number of accounts from Post Pay to PrePay	1,686	1,790

PSC Monthly Bad Debt Report

	2020	2021	2021	2021
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,296,077	2,300,194	2,302,948	2,306,600
Dollar amount billed	$ 271,249,044	$ 303,302,172	$ 279,461,049	$ 253,970,569
Total receipts	$ 291,625,863	$ 336,829,441	$ 319,607,916	$ 324,572,023
Number of customers charged a security deposit	1,000	1,096	975	1,230
Dollar value of security deposits charged for a new account	$ 186,155	$ 226,495	$ 174,445	$ 241,195
Number accounts that transferred a security deposit to a new premise	2,701	2,095	2,265	2,744
Dollar value of security deposits transferred to a new premise	$ 544,295	$ 422,737	$ 454,979	$ 548,294
Total number of accounts past due	476,618	464,609	387,780	387,897
30 - 60 days past due	474,854	462,694	370,161	383,479
60 - 90 days past due	75,622	71,219	74,015	52,640
90 - 120 days past due	13,275	18,918	20,473	18,627
120+ days past due	4,529	6,207	10,314	10,980
30 - 60 days past due	$ 49,229,306	$ 53,917,544	$ 47,619,232	$ 48,328,477
60 - 90 days past due	$ 5,937,687	$ 5,386,875	$ 6,373,013	$ 4,653,639
90 - 120 days past due	$ 1,521,239	$ 1,761,024	$ 1,850,813	$ 1,982,563
120+ days past due	$ 851,511	$ 1,495,373	$ 2,290,357	$ 2,898,036
Total dollar value of accounts past due	$ 57,539,743	$ 62,560,816	$ 58,133,414	$ 57,862,715
Number of customers charged a late payment fee	294,087	303,423	336,971	296,632
Dollar value of late payment fees charged	$ 829,135	$ 908,367	$ 1,097,518	$ 950,661
Number of disconnection notices issued	376,649	366,525	389,465	354,206
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	1,157	1,065	2,035	104,250
Number of failed installment payment plans (A)	2,208	1,145	1,367	1,256
Number of disconnections for nonpayment	16,343	15,233	16,858	17,965
Number of service reconnections after disconnection for nonpayment	11,805	10,143	11,992	13,639
Gross number of accounts written off as uncollectible	7,847	8,164	7,169	8,001
Number of accounts from PrePay to Post Pay	291	423	255	548
Number of accounts from Post Pay to PrePay	1,855	1,307	1,552	1,306

PSC Monthly Bad Debt Report

	2021	2021	2021	2021
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,310,317	2,313,560	2,315,579	2,317,209
Dollar amount billed	$ 226,593,617	$ 224,501,258	$ 321,746,685	$ 363,088,187
Total receipts	$ 279,608,724	$ 273,749,289	$ 301,149,374	$ 352,303,478
Number of customers charged a security deposit	1,256	1,218	1,416	1,749
Dollar value of security deposits charged for a new account	$ 202,592	$ 227,241	$ 262,329	$ 303,010
Number accounts that transferred a security deposit to a new premise	2,431	2,052	2,431	2,225
Dollar value of security deposits transferred to a new premise	$ 495,341	$ 415,669	$ 492,703	$ 448,060
Total number of accounts past due	405,404	370,647	348,643	367,609
30 - 60 days past due	403,771	359,345	341,705	365,248
60 - 90 days past due	54,986	50,447	44,779	40,007
90 - 120 days past due	17,097	16,479	13,162	6,852
120+ days past due	10,565	8,935	7,773	3,764
30 - 60 days past due	$ 46,985,796	$ 39,757,473	$ 36,562,903	$ 48,370,561
60 - 90 days past due	$ 4,693,951	$ 4,037,274	$ 3,046,559	$ 2,392,856
90 - 120 days past due	$ 2,136,579	$ 2,576,132	$ 1,322,547	$ 463,904
120+ days past due	$ 3,446,417	$ 3,414,968	$ 3,465,533	$ 1,456,078
Total dollar value of accounts past due	$ 57,262,743	$ 49,785,848	$ 44,397,543	$ 52,683,399
Number of customers charged a late payment fee	290,469	282,210	273,023	320,918
Dollar value of late payment fees charged	$ 956,805	$ 892,291	$ 839,193	$ 1,056,527
Number of disconnection notices issued	336,070	338,995	329,606	349,135
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	3,100	3,634	1,431	249
Dollars associated with installment payment plans (B) established	$ 1,464,322	$ 1,720,813	$ 1,072,505	$ 286,477
Number of installment payment plans (A) billed in full	10,839	-	-	-
Number of failed installment payment plans (A)	1,020	781	605	345
Number of disconnections for nonpayment	15,179	16,706	19,124	19,381
Number of service reconnections after disconnection for nonpayment	11,900	13,557	14,297	14,204
Gross number of accounts written off as uncollectible	7,867	6,933	6,498	6,389
Number of accounts from PrePay to Post Pay	279	143	354	435
Number of accounts from Post Pay to PrePay	961	721	587	1,720

PSC Monthly Bad Debt Report

	2021	2021	2021	2021
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,320,810	2,322,328	2,324,842	2,327,258
Dollar amount billed	$ 397,837,549	$ 370,567,763	$ 250,185,889	$ 234,434,553
Total receipts	$ 391,088,178	$ 402,890,056	$ 343,728,355	$ 295,053,352
Number of customers charged a security deposit	1,723	1,465	1,527	1,741
Dollar value of security deposits charged for a new account	$ 272,524	$ 263,142	$ 259,748	$ 277,734
Number accounts that transferred a security deposit to a new premise	2,198	1,861	1,817	1,870
Dollar value of security deposits transferred to a new premise	$ 442,342	$ 377,459	$ 366,980	$ 380,110
Total number of accounts past due	388,506	405,596	426,845	403,520
30 - 60 days past due	387,137	404,353	425,309	402,253
60 - 90 days past due	42,584	45,793	53,268	51,989
90 - 120 days past due	5,670	6,014	6,923	7,787
120+ days past due	1,943	1,871	2,046	2,186
30 - 60 days past due	$ 57,317,886	$ 63,770,668	$ 65,372,848	$ 47,999,093
60 - 90 days past due	$ 2,930,365	$ 3,426,152	$ 4,359,281	$ 4,291,695
90 - 120 days past due	$ 315,870	$ 408,132	$ 515,807	$ 648,677
120+ days past due	$ 358,096	$ 258,826	$ 292,024	$ 320,460
Total dollar value of accounts past due	$ 60,922,217	$ 67,863,779	$ 70,539,961	$ 53,259,924
Number of customers charged a late payment fee	347,522	373,729	387,163	344,407
Dollar value of late payment fees charged	$ 1,197,286	$ 1,338,666	$ 1,371,451	$ 1,075,830
Number of disconnection notices issued	362,751	381,216	398,312	387,429
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)	543			
Number of disconnections for nonpayment	20,746	23,156	25,301	22,715
Number of service reconnections after disconnection for nonpayment	14,931	16,735	18,624	17,305
Gross number of accounts written off as uncollectible	8,797	9,103	9,302	9,509
Number of accounts from PrePay to Post Pay	415	390	197	187
Number of accounts from Post Pay to PrePay	2,481	3,040	3,189	2,608

PSC Monthly Bad Debt Report

	2021	2022	2022	2022
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,329,283	2,333,036	2,334,252	2,337,847
Dollar amount billed	$ 267,894,785	$ 295,604,824	$ 312,353,342	$ 257,682,148
Total receipts	$ 287,026,623	$ 310,959,791	$ 347,702,969	$ 318,841,233
Number of customers charged a security deposit	1,428	1,408	1,350	1,313
Dollar value of security deposits charged for a new account	$ 225,513	$ 217,205	$ 209,371	$ 216,945
Number accounts that transferred a security deposit to a new premise	1,525	1,471	1,562	2,028
Dollar value of security deposits transferred to a new premise	$ 305,282	$ 299,710	$ 314,473	$ 398,989
Total number of accounts past due	395,102	401,781	403,195	382,574
30 - 60 days past due	393,138	399,821	401,170	381,372
60 - 90 days past due	56,924	56,466	55,134	44,777
90 - 120 days past due	9,126	10,725	10,964	8,850
120+ days past due	2,633	3,409	4,188	3,627
30 - 60 days past due	$ 43,647,028	$ 49,639,720	$ 52,905,055	$ 53,981,008
60 - 90 days past due	$ 4,016,738	$ 3,930,363	$ 4,089,827	$ 3,228,473
90 - 120 days past due	$ 728,498	$ 753,764	$ 750,697	$ 652,229
120+ days past due	$ 359,111	$ 511,721	$ 659,925	$ 591,864
Total dollar value of accounts past due	$ 48,751,373	$ 54,835,566	$ 58,405,505	$ 58,453,573
Number of customers charged a late payment fee	323,916	340,407	359,402	337,229
Dollar value of late payment fees charged	$ 978,024	$ 1,052,781	$ 1,144,397	$ 1,111,804
Number of disconnection notices issued	376,659	376,648	384,179	362,643
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	24,684	9,445	22,284	17,201
Number of service reconnections after disconnection for nonpayment	18,279	7,247	16,470	12,910
Gross number of accounts written off as uncollectible	9,567	8,879	8,212	9,005
Number of accounts from PrePay to Post Pay	222	551	690	644
Number of accounts from Post Pay to PrePay	1,919	1,417	2,026	1,566

PSC Monthly Bad Debt Report

	2022	2022	2022	2022
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,340,488	2,341,972	2,345,570	2,347,882
Dollar amount billed	$ 240,577,229	$ 257,252,492	$ 376,488,508	$ 429,788,616
Total receipts	$ 285,706,509	$ 277,659,910	$ 310,419,010	$ 407,618,480
Number of customers charged a security deposit	1,402	1,457	1,342	1,463
Dollar value of security deposits charged for a new account	$ 236,682	$ 238,239	$ 233,339	$ 257,141
Number accounts that transferred a security deposit to a new premise	1,753	1,778	1,901	1,709
Dollar value of security deposits transferred to a new premise	$ 349,155	$ 351,969	$ 378,502	$ 323,636
Total number of accounts past due	376,464	359,590	373,510	404,974
30 - 60 days past due	375,255	358,415	372,187	403,405
60 - 90 days past due	49,592	49,084	60,877	56,394
90 - 120 days past due	8,506	8,958	10,823	11,834
120+ days past due	3,536	3,185	3,544	4,142
30 - 60 days past due	$ 45,837,254	$ 40,842,374	$ 42,586,842	$ 59,562,322
60 - 90 days past due	$ 3,804,882	$ 3,493,688	$ 4,850,162	$ 4,104,279
90 - 120 days past due	$ 610,612	$ 689,434	$ 773,695	$ 881,557
120+ days past due	$ 576,561	$ 526,901	$ 533,563	$ 615,181
Total dollar value of accounts past due	$ 50,829,308	$ 45,552,396	$ 48,744,262	$ 65,163,338
Number of customers charged a late payment fee	320,267	291,980	318,335	368,763
Dollar value of late payment fees charged	$ 980,844	$ 865,290	$ 945,337	$ 1,238,996
Number of disconnection notices issued	363,188	356,970	363,221	402,741
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	18,967	17,375	18,335	18,518
Number of service reconnections after disconnection for nonpayment	14,491	13,591	14,428	14,287
Gross number of accounts written off as uncollectible	9,590	8,787	8,147	7,435
Number of accounts from PrePay to Post Pay	357	311	655	741
Number of accounts from Post Pay to PrePay	1,676	1,225	1,181	1,582

PSC Monthly Bad Debt Report

	2022	2022	2022	2022
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,351,695	2,354,584	2,358,486	2,362,390
Dollar amount billed	$ 406,206,594	$ 377,578,776	$ 256,666,760	$ 237,740,594
Total receipts	$ 418,494,179	$ 426,328,565	$ 358,697,307	$ 305,845,940
Number of customers charged a security deposit	1,349	1,317	1,358	1,238
Dollar value of security deposits charged for a new account	$ 230,600	$ 232,442	$ 230,213	$ 203,983
Number accounts that transferred a security deposit to a new premise	2,094	1,685	1,752	1,738
Dollar value of security deposits transferred to a new premise	$ 411,097	$ 322,128	$ 336,704	$ 328,439
Total number of accounts past due	424,477	430,909	410,736	318,389
30 - 60 days past due	422,798	429,403	405,895	303,215
60 - 90 days past due	59,922	62,563	63,420	65,332
90 - 120 days past due	11,831	11,210	10,940	13,486
120+ days past due	4,685	4,305	3,983	4,292
30 - 60 days past due	$ 70,275,067	$ 69,992,841	$ 62,931,335	$ 36,760,898
60 - 90 days past due	$ 5,261,084	$ 5,773,920	$ 5,843,185	$ 6,343,587
90 - 120 days past due	$ 819,737	$ 873,605	$ 934,646	$ 1,179,753
120+ days past due	$ 738,747	$ 634,761	$ 622,147	$ 743,969
Total dollar value of accounts past due	$ 77,094,634	$ 77,275,127	$ 70,331,313	$ 45,028,207
Number of customers charged a late payment fee	399,124	397,437	362,168	183,706
Dollar value of late payment fees charged	$ 1,462,543	$ 1,436,210	$ 1,269,761	$ 592,617
Number of disconnection notices issued	424,446	427,018	422,219	415,622
Number of installment payment plans (A) established	-	-	-	-
Dollars associated with installment payment plans (A) established	$ -	$ -	$ -	$ -
Number of installment payment plans (B) established	-	-	-	-
Dollars associated with installment payment plans (B) established	$ -	$ -	$ -	$ -
Number of installment payment plans (A) billed in full	-	-	-	-
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	24,891	27,173	24,274	24,581
Number of service reconnections after disconnection for nonpayment	18,434	20,498	18,865	20,488
Gross number of accounts written off as uncollectible	9,760	11,460	11,898	11,704
Number of accounts from PrePay to Post Pay	759	527	294	262
Number of accounts from Post Pay to PrePay	2,982	2,776	1,910	2,171

PSC Monthly Bad Debt Report

	2022	2023	2023	2023
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,366,818	2,370,264	2,373,128	2,376,920
Dollar amount billed	$ 282,473,724	$ 328,835,998	$ 290,264,768	$ 259,837,816
Total receipts	$ 300,537,081	$ 345,267,132	$ 353,553,793	$ 310,192,413
Number of customers charged a security deposit	1,131	1,206	1,030	1,217
Dollar value of security deposits charged for a new account	$ 185,715	$ 189,561	$ 166,750	$ 208,439
Number accounts that transferred a security deposit to a new premise	1,545	1,724	1,738	2,035
Dollar value of security deposits transferred to a new premise	$ 288,207	$ 330,124	$ 324,062	$ 376,592
Total number of accounts past due	400,550	370,212	372,756	317,593
30 - 60 days past due	398,863	368,542	370,800	317,171
60 - 90 days past due	65,676	59,025	53,687	37,588
90 - 120 days past due	15,381	15,454	12,596	9,062
120+ days past due	5,504	6,580	5,875	3,877
30 - 60 days past due	$ 45,458,842	$ 46,466,311	$ 53,238,225	$ 39,904,209
60 - 90 days past due	$ 5,613,911	$ 4,544,136	$ 4,255,892	$ 3,676,108
90 - 120 days past due	$ 1,417,583	$ 1,196,469	$ 890,809	$ 697,423
120+ days past due	$ 956,508	$ 1,155,020	$ 1,088,537	$ 692,797
Total dollar value of accounts past due	$ 53,446,844	$ 53,361,937	$ 59,473,462	$ 44,970,537
Number of customers charged a late payment fee	165,906	82,151	290,683	297,700
Dollar value of late payment fees charged	$ 533,471	$ 284,033	$ 978,355	$ 949,545
Number of disconnection notices issued	377,241	329,938	369,350	338,016
Number of installment payment plans (A) established	-	-		
Dollars associated with installment payment plans (A) established	$ -	$ -		
Number of installment payment plans (B) established	-	-		
Dollars associated with installment payment plans (B) established	$ -	$ -		
Number of installment payment plans (A) billed in full	-	-		
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	17,662	14,832	17,803	17,051
Number of service reconnections after disconnection for nonpayment	14,549	10,208	12,420	12,487
Gross number of accounts written off as uncollectible	10,026	9,249	8,473	9,857
Number of accounts from PrePay to Post Pay	418	531	547	437
Number of accounts from Post Pay to PrePay	1,412	1,277	1,397	1,348

PSC Monthly Bad Debt Report

	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**	**JULY**
Number of customers	2,380,148	2,382,830	2,385,787	2,388,540
Dollar amount billed	$ 255,102,457	$ 249,771,462	$ 357,546,242	$ 456,825,698
Total receipts	$ 263,547,884	$ 294,224,939	$ 318,553,907	$ 408,751,326
Number of customers charged a security deposit	1,085	855	1,068	1,209
Dollar value of security deposits charged for a new account	$ 186,145	$ 147,212	$ 173,619	$ 200,785
Number accounts that transferred a security deposit to a new premise	1,711	1,930	1,989	1,906
Dollar value of security deposits transferred to a new premise	$ 320,308	$ 356,059	$ 363,684	$ 358,855
Total number of accounts past due	334,327	343,733	346,640	365,412
30 - 60 days past due	333,805	343,049	346,294	364,910
60 - 90 days past due	47,337	46,893	52,547	51,599
90 - 120 days past due	8,961	10,868	11,740	11,701
120+ days past due	3,648	3,735	4,269	4,378
30 - 60 days past due	$ 39,458,973	$ 42,654,498	$ 41,569,290	$ 54,874,068
60 - 90 days past due	$ 3,987,621	$ 3,491,084	$ 4,000,837	$ 3,845,099
90 - 120 days past due	$ 765,173	$ 824,084	$ 848,323	$ 838,952
120+ days past due	$ 607,245	$ 619,459	$ 673,750	$ 694,064
Total dollar value of accounts past due	$ 44,819,013	$ 47,589,124	$ 47,092,198	$ 60,252,184
Number of customers charged a late payment fee	276,970	300,442	301,116	339,007
Dollar value of late payment fees charged	$ 837,405	$ 905,623	$ 903,293	$ 1,111,000
Number of disconnection notices issued	352,464	369,293	377,572	387,712
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	12,925	15,741	19,533	15,932
Number of service reconnections after disconnection for nonpayment	9,390	11,261	14,543	11,852
Gross number of accounts written off as uncollectible	9,884	9,192	8,946	9,187
Number of accounts from PrePay to Post Pay	234	307	607	879
Number of accounts from Post Pay to PrePay	1,105	1,278	1,396	1,292

PSC Monthly Bad Debt Report

	2023	2023	2023	2023
RESIDENTIAL CLASS ONLY	**AUGUST**	**SEPTEMBER**	**OCTOBER**	**NOVEMBER**
Number of customers	2,393,114	2,395,344	2,398,759	2,402,245
Dollar amount billed	$ 513,313,716	$ 477,364,847	$ 301,225,700	$ 273,520,386
Total receipts	$ 480,767,112	$ 494,664,803	$ 428,401,380	$ 338,032,358
Number of customers charged a security deposit	1,120	1,114	1,118	1,081
Dollar value of security deposits charged for a new account	$ 183,896	$ 225,940	$ 188,895	$ 181,213
Number accounts that transferred a security deposit to a new premise	2,162	1,762	1,944	1,662
Dollar value of security deposits transferred to a new premise	$ 394,293	$ 325,496	$ 358,918	$ 304,113
Total number of accounts past due	376,509	399,170	406,031	304,831
30 - 60 days past due	375,887	398,446	404,691	294,609
60 - 90 days past due	54,370	59,610	63,475	57,251
90 - 120 days past due	11,892	13,029	13,420	15,559
120+ days past due	4,332	4,634	5,067	5,616
30 - 60 days past due	$ 67,561,133	$ 80,243,060	$ 79,862,091	$ 43,210,714
60 - 90 days past due	$ 4,952,332	$ 6,319,181	$ 7,328,971	$ 6,815,755
90 - 120 days past due	$ 811,705	$ 1,099,909	$ 1,271,896	$ 1,665,985
120+ days past due	$ 707,380	$ 757,517	$ 880,046	$ 1,079,561
Total dollar value of accounts past due	$ 74,032,551	$ 88,419,668	$ 89,343,003	$ 52,772,016
Number of customers charged a late payment fee	364,661	398,037	402,120	185,124
Dollar value of late payment fees charged	$ 1,368,003	$ 1,629,768	$ 1,644,944	$ 676,772
Number of disconnection notices issued	396,650	420,957	432,724	443,657
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	16,792	23,840	25,626	23,938
Number of service reconnections after disconnection for nonpayment	11,784	16,325	18,485	19,173
Gross number of accounts written off as uncollectible	11,089	12,243	12,781	12,967
Number of accounts from PrePay to Post Pay	1,025	728	350	299
Number of accounts from Post Pay to PrePay	1,985	2,948	3,426	3,064

PSC Monthly Bad Debt Report

	2023	2024	2024	2024
RESIDENTIAL CLASS ONLY	**DECEMBER**	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,405,579	2,410,561	2,412,278	2,413,611
Dollar amount billed	$ 333,271,203	$ 409,460,491	$ 373,098,095	$ 316,826,886
Total receipts	$ 339,832,443	$ 357,066,633	$ 417,675,148	$ 390,602,315
Number of customers charged a security deposit	979	950	1,127	1,144
Dollar value of security deposits charged for a new account	$ 164,326	$ 154,246	$ 185,612	$ 188,896
Number accounts that transferred a security deposit to a new premise	1,564	1,745	1,731	1,899
Dollar value of security deposits transferred to a new premise	$ 291,358	$ 316,615	$ 307,773	$ 349,095
Total number of accounts past due	399,232	418,734	415,855	401,242
30 - 60 days past due	398,429	417,951	414,191	399,800
60 - 90 days past due	72,337	75,111	69,990	64,607
90 - 120 days past due	19,791	21,911	19,871	16,888
120+ days past due	7,230	9,403	10,024	8,287
30 - 60 days past due	$ 53,411,642	$ 63,565,079	$ 74,904,666	$ 69,676,517
60 - 90 days past due	$ 6,882,570	$ 6,785,235	$ 6,767,229	$ 7,165,394
90 - 120 days past due	$ 2,209,814	$ 2,006,357	$ 1,641,959	$ 1,485,949
120+ days past due	$ 1,464,765	$ 2,113,978	$ 2,245,730	$ 1,927,487
Total dollar value of accounts past due	$ 63,968,790	$ 74,470,649	$ 85,559,583	$ 80,255,346
Number of customers charged a late payment fee	243,573	94,158	355,330	381,695
Dollar value of late payment fees charged	$ 840,708	$ 365,184	$ 1,417,180	$ 1,479,374
Number of disconnection notices issued	425,317	439,226	446,657	421,370
Number of installment payment plans (A) established				
Dollars associated with installment payment plans (A) established				
Number of installment payment plans (B) established				
Dollars associated with installment payment plans (B) established				
Number of installment payment plans (A) billed in full				
Number of failed installment payment plans (A)				
Number of disconnections for nonpayment	18,978	13,521	23,093	22,523
Number of service reconnections after disconnection for nonpayment	14,347	9,982	16,484	16,914
Gross number of accounts written off as uncollectible	11,248	11,551	11,551	9,921
Number of accounts from PrePay to Post Pay	415	832	660	436
Number of accounts from Post Pay to PrePay	1,697	1,442	2,193	1,816

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**
Number of customers	2,418,385	2,422,839	2,427,272
Dollar amount billed	$ 286,479,648	$ 316,630,492	$ 468,788,597
Total receipts	$ 349,745,323	$ 358,499,582	$ 394,492,392
Number of customers charged a security deposit	1,094	985	1,071
Dollar value of security deposits charged for a new account	$ 177,304	$ 164,793	$ 178,093
Number accounts that transferred a security deposit to a new premise	1,935	1,801	1,705
Dollar value of security deposits transferred to a new premise	$ 353,744	$ 333,355	$ 306,986
Total number of accounts past due	403,254	396,856	387,490
30 - 60 days past due	401,796	394,867	386,627
60 - 90 days past due	66,592	64,052	63,217
90 - 120 days past due	15,705	15,994	16,350
120+ days past due	7,346	6,934	6,861
30 - 60 days past due	$ 60,972,243	$ 54,833,362	$ 55,321,783
60 - 90 days past due	$ 7,162,319	$ 6,034,159	$ 5,434,420
90 - 120 days past due	$ 1,601,879	$ 1,627,559	$ 1,446,257
120+ days past due	$ 1,691,724	$ 1,616,048	$ 1,654,180
Total dollar value of accounts past due	$ 71,428,166	$ 64,111,129	$ 63,856,639
Number of customers charged a late payment fee	375,238	338,700	362,399
Dollar value of late payment fees charged	$ 1,350,831	$ 1,159,629	$ 1,228,534
Number of disconnection notices issued	427,664	423,249	415,860
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	24,417	23,160	20,474
Number of service reconnections after disconnection for nonpayment	18,808	18,113	15,941
Gross number of accounts written off as uncollectible	11,282	11,264	10,291
Number of accounts from PrePay to Post Pay	280	280	678
Number of accounts from Post Pay to PrePay	1,949	1,294	900

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,428,352	2,434,385	2,437,617
Dollar amount billed	$ 582,982,266	$ 559,763,232	$ 505,056,649
Total receipts	$ 510,700,996	$ 567,092,797	$ 554,104,236
Number of customers charged a security deposit	897	1,293	1,402
Dollar value of security deposits charged for a new account	$ 148,495	$ 217,207	$ 234,525
Number accounts that transferred a security deposit to a new premise	1,922	1,909	1,575
Dollar value of security deposits transferred to a new premise	$ 346,727	$ 342,905	$ 279,350
Total number of accounts past due	403,722	425,209	432,087
30 - 60 days past due	402,441	423,925	431,287
60 - 90 days past due	64,239	63,920	66,855
90 - 120 days past due	16,913	16,023	16,367
120+ days past due	7,237	6,985	7,004
30 - 60 days past due	$ 74,986,680	$ 94,775,466	$ 96,979,360
60 - 90 days past due	$ 5,918,857	$ 7,373,050	$ 8,984,639
90 - 120 days past due	$ 1,444,334	$ 1,399,858	$ 1,738,218
120+ days past due	$ 1,639,941	$ 1,536,575	$ 1,527,142
Total dollar value of accounts past due	$ 83,989,813	$ 105,084,950	$ 109,229,359
Number of customers charged a late payment fee	374,507	431,760	436,611
Dollar value of late payment fees charged	$ 1,479,702	$ 1,948,724	$ 2,004,345
Number of disconnection notices issued	432,573	453,343	459,432
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	18,673	21,607	19,390
Number of service reconnections after disconnection for nonpayment	13,212	14,967	13,676
Gross number of accounts written off as uncollectible	10,031	12,131	12,723
Number of accounts from PrePay to Post Pay	946	799	597
Number of accounts from Post Pay to PrePay	1,290	2,366	2,748

PSC Monthly Bad Debt Report

	2024	2024	2024
RESIDENTIAL CLASS ONLY	**OCTOBER**	**NOVEMBER**	**DECEMBER**
Number of customers	2,443,912	2,449,617	2,452,491
Dollar amount billed	$ 339,266,759	$ 288,833,449	$ 373,203,153
Total receipts	$ 440,922,516	$ 335,585,969	$ 394,888,578
Number of customers charged a security deposit	1,108	883	841
Dollar value of security deposits charged for a new account	$ 191,875	$ 152,835	$ 140,397
Number accounts that transferred a security deposit to a new premise	1,650	1,569	1,573
Dollar value of security deposits transferred to a new premise	$ 297,064	$ 276,135	$ 282,289
Total number of accounts past due	486,250	388,855	445,845
30 - 60 days past due	485,155	335,365	444,233
60 - 90 days past due	156,820	192,808	156,909
90 - 120 days past due	28,623	79,312	85,869
120+ days past due	9,193	18,325	36,575
30 - 60 days past due	$ 102,515,501	$ 52,815,039	$ 65,915,560
60 - 90 days past due	$ 29,546,675	$ 34,052,035	$ 19,356,949
90 - 120 days past due	$ 3,625,215	$ 14,383,241	$ 13,807,723
120+ days past due	$ 2,075,987	$ 4,082,284	$ 9,007,786
Total dollar value of accounts past due	$ 137,763,377	$ 105,332,598	$ 108,088,018
Number of customers charged a late payment fee	(190)	162	68,221
Dollar value of late payment fees charged	$ (946)	$ 868	$ 368,404
Number of disconnection notices issued	464,957	480,058	448,483
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	146	5	-
Number of service reconnections after disconnection for nonpayment	219	8	-
Gross number of accounts written off as uncollectible	14,805	15,589	10,143
Number of accounts from PrePay to Post Pay	275	58	394
Number of accounts from Post Pay to PrePay	265	71	394

PSC Monthly Bad Debt Report

	2025	2025	2025
RESIDENTIAL CLASS ONLY	**JANUARY**	**FEBRUARY**	**MARCH**
Number of customers	2,454,138	2,451,792	2,452,986
Dollar amount billed	$ 461,809,333	$ 425,921,341	$ 352,873,364
Total receipts	$ 435,573,693	$ 519,112,597	$ 460,993,667
Number of customers charged a security deposit	873	945	1,218
Dollar value of security deposits charged for a new account	$ 144,707	$ 189,306	$ 218,348
Number accounts that transferred a security deposit to a new premise	1,209	1,403	1,627
Dollar value of security deposits transferred to a new premise	$ 215,014	$ 245,784	$ 290,283
Total number of accounts past due	400,573	415,330	389,394
30 - 60 days past due	398,716	412,761	387,993
60 - 90 days past due	99,017	74,650	60,534
90 - 120 days past due	54,050	29,788	22,651
120+ days past due	34,784	19,875	13,688
30 - 60 days past due	$ 70,732,848	$ 89,663,830	$ 84,610,502
60 - 90 days past due	$ 10,922,943	$ 9,598,469	$ 8,798,454
90 - 120 days past due	$ 6,471,261	$ 3,121,341	$ 2,725,282
120+ days past due	$ 10,843,629	$ 7,197,002	$ 5,159,676
Total dollar value of accounts past due	$ 98,970,679	$ 109,580,642	$ 101,293,913
Number of customers charged a late payment fee	193,550	312,494	399,620
Dollar value of late payment fees charged	$ 944,075	$ 1,509,228	$ 1,816,166
Number of disconnection notices issued	425,429	460,282	436,804
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	14,638	27,534	21,765
Number of service reconnections after disconnection for nonpayment	7,479	18,209	15,018
Gross number of accounts written off as uncollectible	8,782	8,921	10,136
Number of accounts from PrePay to Post Pay	571	415	506
Number of accounts from Post Pay to PrePay	3,061	3,055	3,280

PSC Monthly Bad Debt Report

	2025	2025	2025
RESIDENTIAL CLASS ONLY	**APRIL**	**MAY**	**JUNE**
Number of customers	2,456,511	2,460,224	2,464,195
Dollar amount billed	$ 316,311,018	$ 337,584,963	$ 460,472,478
Total receipts	$ 418,031,022	$ 388,215,960	$ 440,407,677
Number of customers charged a security deposit	1,249	1,441	1,167
Dollar value of security deposits charged for a new account	$ 216,829	$ 341,137	$ 219,461
Number accounts that transferred a security deposit to a new premise	1,636	1,464	1,629
Dollar value of security deposits transferred to a new premise	$ 289,524	$ 259,183	$ 291,793
Total number of accounts past due	389,140	380,913	380,595
30 - 60 days past due	387,627	379,491	379,356
60 - 90 days past due	58,342	65,406	65,132
90 - 120 days past due	21,610	21,099	21,479
120+ days past due	12,566	11,464	11,912
30 - 60 days past due	$ 74,374,177	$ 65,137,745	$ 63,620,292
60 - 90 days past due	$ 8,482,625	$ 8,509,955	$ 7,638,994
90 - 120 days past due	$ 3,145,882	$ 3,128,704	$ 2,684,147
120+ days past due	$ 4,778,615	$ 4,591,045	$ 4,740,139
Total dollar value of accounts past due	$ 90,781,300	$ 81,367,449	$ 78,683,573
Number of customers charged a late payment fee	391,114	380,169	382,989
Dollar value of late payment fees charged	$ 1,663,955	$ 1,534,356	$ 1,525,352
Number of disconnection notices issued	436,551	430,675	429,621
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	24,557	21,883	20,902
Number of service reconnections after disconnection for nonpayment	17,085	16,399	15,529
Gross number of accounts written off as uncollectible	16,243	11,891	12,439
Number of accounts from PrePay to Post Pay	240	290	562
Number of accounts from Post Pay to PrePay	3,143	2,782	2,121

PSC Monthly Bad Debt Report

	2025	2025	2025
RESIDENTIAL CLASS ONLY	**JULY**	**AUGUST**	**SEPTEMBER**
Number of customers	2,467,206	2,471,323	2,473,581
Dollar amount billed	$ 593,952,761	$ 575,140,076	$ 488,806,000
Total receipts	$ 526,935,586	$ 606,632,408	$ 570,237,306
Number of customers charged a security deposit	1,116	1,597	1,416
Dollar value of security deposits charged for a new account	$ 196,923	$ 292,204	$ 255,192
Number accounts that transferred a security deposit to a new premise	1,773	1,752	1,684
Dollar value of security deposits transferred to a new premise	$ 313,378	$ 307,436	$ 295,130
Total number of accounts past due	384,936	405,424	409,375
30 - 60 days past due	383,620	404,236	408,525
60 - 90 days past due	60,378	60,433	59,470
90 - 120 days past due	20,460	19,753	17,126
120+ days past due	11,514	11,149	9,683
30 - 60 days past due	$ 73,997,649	$ 91,671,096	$ 93,913,789
60 - 90 days past due	$ 6,729,260	$ 7,431,697	$ 8,166,864
90 - 120 days past due	$ 2,276,962	$ 2,042,546	$ 1,918,770
120+ days past due	$ 4,480,291	$ 4,270,872	$ 3,735,327
Total dollar value of accounts past due	$ 87,484,161	$ 105,416,211	$ 107,734,751
Number of customers charged a late payment fee	399,757	427,408	431,857
Dollar value of late payment fees charged	$ 1,723,393	$ 2,037,709	$ 2,071,847
Number of disconnection notices issued	434,094	446,602	462,348
Number of installment payment plans (A) established			
Dollars associated with installment payment plans (A) established			
Number of installment payment plans (B) established			
Dollars associated with installment payment plans (B) established			
Number of installment payment plans (A) billed in full			
Number of failed installment payment plans (A)			
Number of disconnections for nonpayment	17,555	24,433	25,507
Number of service reconnections after disconnection for nonpayment	12,817	16,164	17,685
Gross number of accounts written off as uncollectible	12,094	12,849	12,789
Number of accounts from PrePay to Post Pay	931	701	521
Number of accounts from Post Pay to PrePay	2,207	3,053	3,604

PSC Monthly Bad Debt Report

	2025
RESIDENTIAL CLASS ONLY	**OCTOBER**
Number of customers	2,476,915
Dollar amount billed	**REDACTED**
Total receipts	**REDACTED**
Number of customers charged a security deposit	1,310
Dollar value of security deposits charged for a new account	$ 237,914
Number accounts that transferred a security deposit to a new premise	1,667
Dollar value of security deposits transferred to a new premise	$ 295,433
Total number of accounts past due	408,252
30 - 60 days past due	406,862
60 - 90 days past due	61,559
90 - 120 days past due	16,398
120+ days past due	8,489
30 - 60 days past due	$ 84,059,358
60 - 90 days past due	$ 8,312,185
90 - 120 days past due	$ 2,072,309
120+ days past due	$ 3,328,715
Total dollar value of accounts past due	$ 97,772,568
Number of customers charged a late payment fee	421,841
Dollar value of late payment fees charged	$ 1,912,703
Number of disconnection notices issued	450,351
Number of installment payment plans (A) established	
Dollars associated with installment payment plans (A) established	
Number of installment payment plans (B) established	
Dollars associated with installment payment plans (B) established	
Number of installment payment plans (A) billed in full	
Number of failed installment payment plans (A)	
Number of disconnections for nonpayment	26,911
Number of service reconnections after disconnection for nonpayment	19,489
Gross number of accounts written off as uncollectible	14,067
Number of accounts from PrePay to Post Pay	371
Number of accounts from Post Pay to PrePay	3,367